

Southampton Cultural Services Volunteer Role Profile

SeaCity Titanic Tours Volunteer

Role: To deliver tours of SeaCity's *Southampton's Titanic Story* exhibition to visitors.

Impact of the Role: Volunteers carrying out this role will be engaging the public in the most popular exhibition within the museum. This will allow visitors to learn additional information about the sinking of *RMS Titanic*, as well as its impact on Southampton's citizens. Engaging visitors of various ages and backgrounds this way will make the story more accessible and hopefully inspire their interest in the subject.

Responsible to: Customer Service Assistants, Duty Managers, Learning Officers, Volunteer Coordinator

Location: Throughout the *Southampton's Titanic Story* exhibition at SeaCity

Hours: To be agreed in advance with the Volunteer Coordinator. Available shifts will be weekends 11.30 – 1.30 or 1.30 – 3.30 and select weekdays during school holidays.

Timescale: Available slots for this role will be recruited for during monthly recruitment cycles according to capacity.

Support: Volunteers will be trained to run this role independently. There will always be a member of staff around if needed for support, as well as relevant Health & Safety training. Volunteers will be provided with an identifying name badge.

Health & safety and accessibility: SeaCity is fully accessible and there is a large lift to the first-floor exhibition spaces. This role does involve moving throughout the exhibition space, which is on the 1st floor, as well as prolonged talking. Please discuss with us in advance if you have any concerns.

Specific tasks: Volunteers will lead visitors to SeaCity on a 30 minute to one-hour tours of the *Southampton's Titanic Story* exhibition. These tours will include contextualising the Titanic disaster within Southampton, the events of the sinking and its aftermath, and any other relevant information. Full training is provided.

Skills and Experience

You would need to be:

- A good communicator and able to talk confidently to large groups of people of various ages and backgrounds
- Enthusiastic and reliable
- Interested in history and Titanic in particular
- Passionate about sharing knowledge and learning

No experience is necessary, though it is useful if you have had:

- Experience working with the public
- Experience of public speaking

We ask our volunteers to ensure that they:

- Remember that they are a representative of Southampton Cultural Services
- Adhere to the behaviours and training set out in the Volunteer Handbook and Volunteer Agreement
- Have an enjoyable time and let us know if you need any further training or information to complete your role

DBS Check: This role is not subject to a DBS check